

ACCESS STATEMENT

About Us

Briefly describe your business and your approach to accessibility.

Example:

“We aim to make visits as easy and comfortable as possible for all guests. We understand that everyone’s access needs are different, so we provide clear information to help you decide if we are right for you.”

Getting Here

- Address:
 - Directions:
 - Public transport options:
 - Distance from nearest station/bus stop:
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Parking & Arrival

- Parking available: Yes / No
 - Accessible parking bays: Yes / No
 - Distance from parking to entrance:
 - Surface (e.g. gravel, tarmac):
 - Drop-off possible: Yes / No
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Getting In

- Step-free access: Yes / No
 - Number of steps (if any):
 - Door width (if known):
 - Type of door (manual / automatic):
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Moving Around

- Is the space step-free inside?
 - Flooring type (e.g. carpet, tiles):
 - Lighting levels:
 - Any narrow areas or tight turns:
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Key Facilities

Toilets

- Ground Floor Toilet / Accessible toilet: yes / No
- Door width:
- Grab rails: Yes / No
- Space for wheelchair turning: Yes / No
- Nearest Toilet if you don't have one.

Seating

- Types of seating available:
- Space for wheelchair users: Yes / No

(Add anything relevant to your business, you might not have a venue – you might offer home visits, the venues might vary, but how could you show that you still have considered this)

Additional Information

- Assistance dogs welcome: Yes / No
 - Quiet spaces available: Yes / No
 - Staff support available: Yes / No
 - Can they bring support with them: Yes / No
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Things to Be Aware Of

(Be honest. This builds trust.)

Example:

- Gravel paths in some areas
 - Narrow doorway into toilet
 - Busy/noisy at peak times
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How We Can Help

(Naming someone means you know whom to ask and makes you feel like someone is the expert at your business and can help)

“We are happy to answer any questions before your visit and make adjustments where we can.”

Contact details:

- Name:
- Phone / Email: